|  |  |
| --- | --- |
| **Browser** | [**Google**](https://www.google.com/) |
| **Total number of test cases** | **20** |
| **Total number of** [**Issues**](#Bugs) | **3** |

.

**Test Cases:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Test Case ID** | **Title** | **Preconditions** | **Test Steps** | **Expected results** | **Condition** |
| ContactUs\_TC000 | Test navigating to the Contact Us page from the Home page successfully | --------------------- | 1-Open the website’s URL in your browser 2-Click “Contact Us” from the Home page | 1-The user will be at the Home page containing the “Contact Us” button  2-The user will be redirected to the Contact Us page | Positive |
| ContactUS\_TC001 | Test navigating to the Home page from the Contact Us page successfully | The User is navigated to the Contact Us page from the Home page | 1-Click the “Home Page” icon | 1-The user will be redirected to the Home page | Positive |
| ContactUS\_TC002 | Test clicking the “Send” button without filling any data in any field | The User is navigated to the Contact Us page successfully | Leave all data fields empty and click “Send” | An error msg with the following content will be shown “Invalid email address”, and the user will remain on the same page | Negative |
| ContactUS\_TC003 | Test clicking the “Send” button without choosing an option from the “Subject heading” dropdown list only | The User is navigated to the Contact Us page successfully | 1-Fill all data fields with valid data except the subject heading field, Choose nothing from the dropdown list  2-Click “Send” | 1-No text will be shown below the subject heading field  2-An error msg with the following content will be generated and the message will not be submitted  “Please select a subject from the list provided.” | Negative |
| ContactUS\_TC004 | Test clicking the “Send” button without filling the “Email address” field only | The User is navigated to the Contact Us page successfully | 1-Fill all data fields with valid data except the “email address” field  2-Click “Send” | 2-An error msg with the following content will be generated “Invalid email address” and the message will not be submitted | Negative |
| ContactUS\_TC005 | Test clicking the “Send” button without filling the “Order reference” field | The User is navigated to the Contact Us page successfully | 1-Fill all data fields with valid data except the “Order reference” field  2-Click “Send” | The message will be submitted successfully as the Order reference is not a required field and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC006 | Test clicking the “Send” button without attaching a file | The User is navigated to the Contact Us page successfully | 1-Fill all data fields with valid data and don’t upload a file  2-Click “Send” | The message will be submitted successfully as the “Upload file” is not a required field and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC007 | Test filling all fields and leave the message field empty then submit the form | The User is navigated to the Contact Us page successfully | 1-Fill all data fields with valid data and leave the message field empty  2-Click “Send” | An error msg with the following content will be generated “The message cannot be blank” and the message will not be submitted | Negative |
| ContactUS\_TC008 | Test that the message field accepts a large number of characters | The User is navigated to the Contact Us page successfully | 1-Fill all data fields with valid data and enter a message of 6000 character  2-Click “Send” | The message will be submitted successfully, and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC09 | Test the minimum length of the message field | The User is navigated to the Contact Us page successfully | 1-Fill all data fields with valid data and enter a message of just 1 character  2-Click “Send” | The message will be submitted successfully, and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC010 | Test entering an invalid email format | The User is navigated to the Contact Us page successfully | 1-Enter valid data in the Subject heading and Message fields  2-Enter an invalid email format (ex: marena, marena@, marena.com)  3-Click “Send” | -The e-mail field will be highlighted with a red border indicating an error  - An error msg will be generated with the following content “Invalid email address” and the message will not be submitted | Negative |
| ContactUS\_TC011 | Check that the “Message” field accepts characters, special characters, and numeric values | The User is navigated to the Contact Us page successfully | 1-Enter valid data in all fields and enter the following text in the message field “Test!@#$%^&&\*(()\_+1234”  2-Click “Send” | The message will be submitted successfully, and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC012 | Check that the “Order reference” field accepts characters, special characters, and numeric values | The User is navigated to the Contact Us page successfully | 1-Enter valid data in all fields and enter the following text in the Order reference field “Test!@#$%^&&\*(()\_+1234”  2-Click “Send” | The message will be submitted successfully, and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC013 | Check the text shown below the “Subject Heading” field when selecting the “Webmaster” option | The User is navigated to the Contact Us page successfully | Choose “Webmaster” selection from the “Subject Heading” dropdown list | The following text will be shown below the list field after the selection “If a technical problem occurs on this website” | Positive |
| ContactUS\_TC014 | Check the text shown below the “Subject Heading” field when selecting the “Customer Service” option | The User is navigated to the Contact Us page successfully | Choose “Customer Service” selection from the “Subject Heading” dropdown list | The following text will be shown below the list field after the selection” For any question about a product, an order” | Positive |
| ContactUS\_TC015 | Verify that the Choose File button allows users to upload files of different formats (e.g., .pdf, .docx, .jpg) | The User is navigated to the Contact Us page successfully | 1-Enter valid data in all data fields and upload a PDF file from the file upload field, then click “send.”  2-Return and enter valid data in all data fields then upload a docx file from the file upload field, then click “send.”  3- Return and enter valid data in all data fields then upload a jpg file from the file upload field, then click “send” | In all cases, the file will be accepted and The message will be submitted successfully, and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC016 | Test uploading different file sizes from the Choose File button | The User is navigated to the Contact Us page successfully | 1-Enter valid data in all data fields and upload a file with 1MB size. Then click “send.”  2- Return and enter valid data in all data fields and upload a file with 6MB size. Then click “send.” | In all cases, the file will be accepted and The message will be submitted successfully, and the following success message will be shown “Your message has been successfully sent to our team” | Positive |
| ContactUS\_TC017 | Test sending only white spaces in the message field | The User is navigated to the Contact Us page successfully | Enter all valid data in all fields and enter only white spaces in the message field then click “Send” | The message shouldn’t be sent, and an error should be generated “The message cannot be blank” | Negative |
| ContactUS\_TC018 | Test filling all the required fields with valid data and send the message successfully | The User is navigated to the Contact Us page successfully | 1-Select a choice from the “Subject Heading” dropdown list  2-Enter a valid email address” [marenanady12@gmail.com](mailto:marenanady12@gmail.com)”  3-Enter an order reference “123#”  4-Attach a file  5-Enter a sample message in the message textbox  6-Click the “Send” button | A success message will appear with the following content “**Your message has been successfully sent to our team.**” | Positive |
| ContactUS\_TC019 | Click the “Back” button after sending a message successfully and fill in the data to send another message | The User has sent a message successfully | 1-Click the back button from your browser  2-Enter valid data in all fields again and click “Send” | 1-The user should be redirected to the Contact Us page again  2-The message should be sent successfully | Positive |

**Issues:**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Module | Type | Summary | Preconditions | Steps | Actual results | Expected results | Severity |
| Contact US page | Bug | The user can send an empty message by entering only white spaces | The user has reached the Contact Us page successfully | **1-**Select a choice from the “Subject Heading” dropdown list  **2-**Enter a valid email address” [marenanady12@gmail.com](mailto:marenanady12@gmail.com)”  **3-**Enter an order reference “123#”  **4-**Attach a file  **5-**Enter only white spaces in the message textbox  **6-**Click the “Send” button | The message has been sent successfully and a success message appears with the following content “**Your message has been successfully sent to our team.**” | The message shouldn’t be sent, and an error should be generated “The message cannot be blank” | **Medium** |
| Contact Us page | Enhancement | The error message generated when trying to send a form without filling in any data needs to be enhanced | **1-**The user has reached the Contact Us page successfully  **2-**The user didn’t fill in any data in the form | Click the “Send” button without filling in any data | The message has not been sent and the following error appears **“**Invalid email address**”** | The error should be more describable like **“**You should fill in all the required fields before submitting your message**”** | **Low** |
| Home Page -Search function | Bug | When searching for a “Dress” other items are retrieved in the result which is not from the “Dress” type | The user has reached the Home page successfully | 1-Enter “Dress” in the search field  2-Check all the returned items | Items from type “Blouse” and “T-shirt” are retrieved in the result | Only items from the type “Dress” should be retrieved in the search result | **Medium** |